

FIG. 2

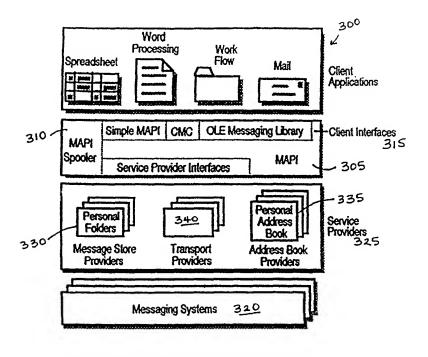


FIG. 3

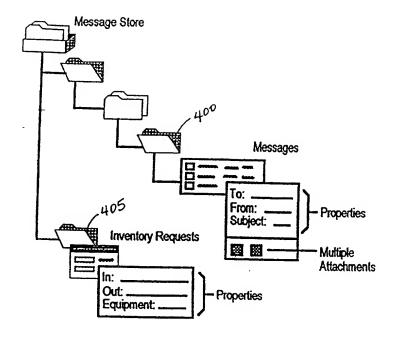


FIG. 4

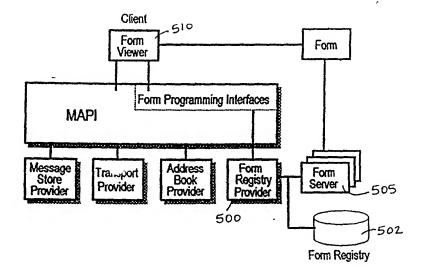
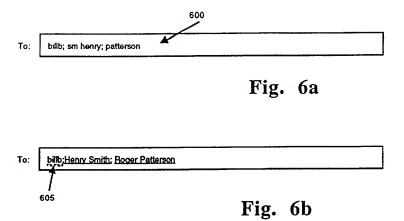
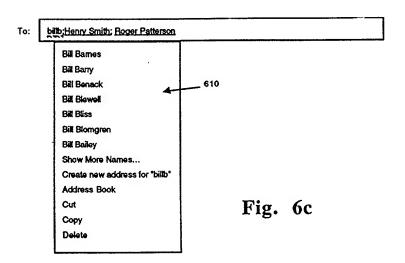


FIG. 5





Screen Displays - Original Name Resolution

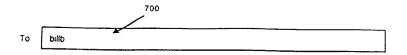


Fig. 7a

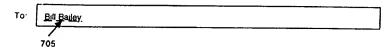
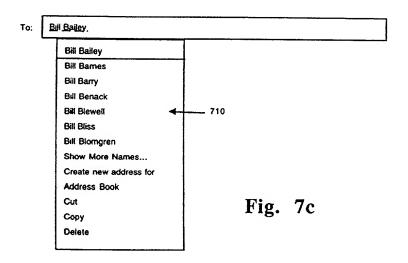


Fig. 7b



Screen Displays - Nickname Resolution

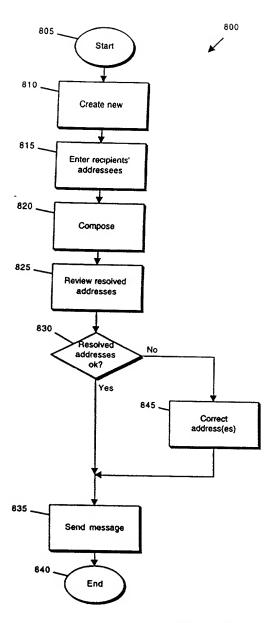


Fig. 8

Flow Diagram - User's Perspective

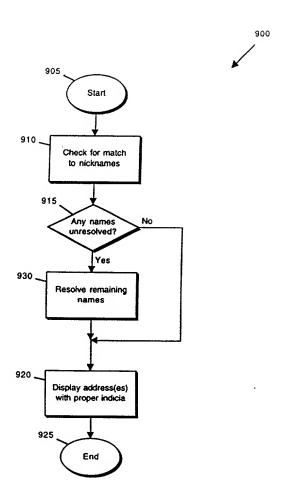


Fig. 9

Flow Diagram - Name Resolution from Program's Perspective

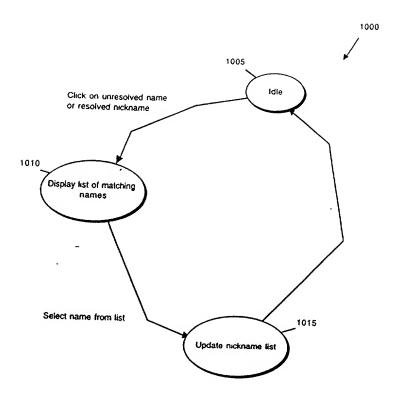


Fig. 10

State Diagram - Nickname Resoution from Program's Perspective

	<u>ltem</u>		
	Property Tag	Value (data)	
	Sender		
	Recipient(s)	400	
	Subject	•••	
	Body	4.4	
1100>	Status	•••	
1105>	Message Flag	• • •	
1110>	Due Date	•••	

Fig. 11

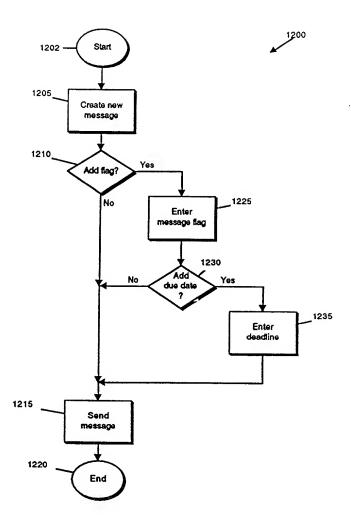


Fig. 12

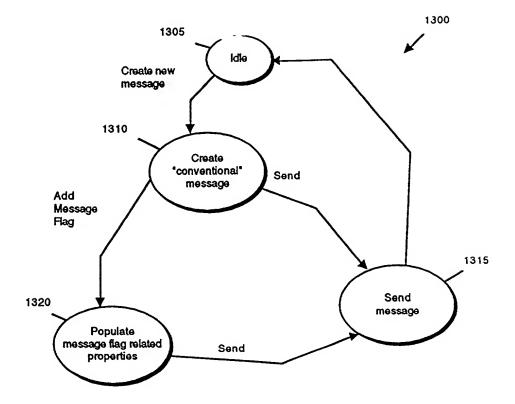


Fig. 13



1405 |

Read	Status	Encl	From	Subject	Rcvd	Size
N	_		Bob Winters	Windernere Proposal	2/12/96	2 K
Y			Drew Lytle	RE: News views	2/12/96	6 K
Y			Scott Thurlow	RE: \user\specro	2/12/96	3 K
Y		Y	Trio Account	Get on the WWW	2/11/96	12 K
Y	4		Becky Kaplan	Module Name question	2/11/96	3 K
Y			Brad Thompson	RE: project status	2/10/96	8 K
Υ	_		Pam McBain	upcoming release	2/6/96	4 K
Υ		Υ	Scott Gode	Terminology	2/5/96	39 K
Y	4		Brian MacDonald	lunch	2/2/96	5 K

Fig. 14

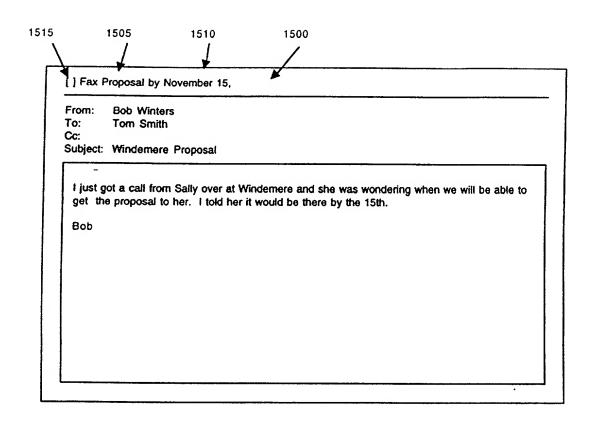


Fig.15